	No. 5 Ring Roa	ad LISP II, Brgy. La . (049) 545-7166 to	E PHILIPPINE INC. a Mesa, Calamba City, Laguna 69	INVESTIGATION REPORT FORM (IRF) Inhouse Detection Customer Claim						
				Control No	.: IRF-23-01-0	0013	Date Issued:	11-Feb-23		
Custom	Customer EPPI				Attention To NOEMI CEPEDA					
Item Code 516500500				Department		KPLIMA- PRODUCTION				
Item Description LUCIDA MDX CISMEA			CISMEA	Date of Detection 09-Feb-22						
Job Order Number 30625				Section De	etected	DIECUT QA	DIECUT QA			
	ILL	USTRATION OF	THE PROBLEM	Major			Minor			
EPSON Eddel 1899 EPSON — J Eddyk 1350 ON S UR VISION UR VISION					Lot Quantity (pcs.) 898 50 5.57% Nature of Defect: DAMAGED					
					ITEM SHOULD BE IN GOOD CONDITION; NO OCCURRENCE OF DAMAGED Actual: MISALIGNED CUT ENCOUNTERED DUE TO DAMAGE CREASING MATRIX (SEE ACTUAL PICTURE)					
	NO. OF OCCURRENCE DISPOSITION			AREA OF OCCURRENCE / ORIGIN CONTENT						
First Recurrence No.: Date: Issued by C. Arevalo QA-IE Staff			Hold Special Acceptance For Rework Reject / Disposal Checked by		EQOS Vertical Dim Diecut Others: App Detaching Proc			Material Dimension Appearance Process / Method Received by		
			G. Magsino QA Supervisor	QA Asst. Manag		nager	pr H	N. Cepeda Head/ Supervisor		
			I. INVESTIGA	TION / ANALYSIS						
	DIRECT CAUSE: (A	nalyze the reaso	on of occurrence, why it happened?)	INDIRECT CAUSE: (Analyze the reason of occurrence, why it leaked?)						
Ø	Why 1: Why 2: Why 3: Why 4: Why 5: Why 1: Why 2: Why 3: Why 4: Why 5: Why 4: Why 5: Why 4: Why 5:			Why 1: Why 2: Why 3: Why 4: Why 5: Why 1: Why 2:						
aterial Design / Toolings				Why 3: Why 4: Why 5: Why 1: Why 2:						
Process / Material				Why 3: Why 4: Why 5:						

No. 5 Ri Telepho

KANEPACKAGE PHILIPPINE INC.

No. 5 Ring Road LISP II, Brgy. La Mesa, Calamba City, Laguna Telephone No. (049) 545-7166 to 69 Fax No. (049) 545-6302

INVESTIGATION REPORT FORM (IRF)

			FINAL CONC	LUSION					
00	CCURRENCE ROOTCAUSE					OUTFLOW ROOTCAUSE			
IMMEDIATE ACTION: (A	ction to be done to contain/ temporary	correct the probl	lem found)	CORRECTIVE ACTION: (Actions to be done to ensure that the problem will not happen again)					
Sorting Result				Ac	ctions to be de	one to eliminate recurrence	Who / Whe		
Loca	tion Total Stock	NG	Total Good						
RM									
WIP				System					
-G									
Orientation									
rate Time				Design /					
Title				Tools					
Attendees									
. Reworking									
Rework Quantity				Process					
otal Good				1100033					
Rework Percentage (Good)									
II. QA ROOTCAUSE V	ERIFICATION (To be filled o	out by QA In-o	charge)	Date Conducted	:	PIC:			
	Identified Rootcause			Recommendation					
	III CORRE	CTIVE ACTIO	ON VERIFICATION	ON /To be filled	out by QA Ir	n-charge)			
	Checked by	Date	Implem		out by arm	Remarks			
1st Verification of Action			[] Yes	[] No					
2nd Verification of Action			[]Yes	[] No					
3rd Verification of Action			[]Yes						
Effectiveness of Action			[]Yes	[] No					
Note: If no same defects / deliveries or 3rd verificatio	problems occurs for 5 consec n of action still not yet implem	utive deliverie ented, Investig	es, corrective act gation Report sh	ion is considered all be re-issued	d effective / cl to the affecte	osed. If the same problem oc d department to provide new i	curs within 5 consecutive improvement action.		
	Remarks:		IV. GLC						
Status:	Approv		eved by:		Process Owner Acknowledgment: (Receiving Section				
Closed									
Still Open			upervisor	QA Asst. I	Manager	Line Leader	Department Head		
Re-Issue IRF		Date:		Date:		Date:	Date:		